

GAJA-GAIPL (JV)

Date:- 21.10.2026

To,
IGRS Department,
Uttar Pradesh

Subject: Implementation of Various Rural Surface Water Supply Project under Jal Jeevan Mission Phase -4 Scheme District- Ballia Including O&M for 10 Years- **Regarding the complaint on the JJM portal.**

Ref: (1).NIT No .333/W-26/NIT(Maniyar)/2022-23 Dated-20-04-2023
(2). Agreement No. 11/ED/Phase-4/2023-24, Dated.19-07-2023

Dear Sir,

With reference to the above-mentioned complaint regarding the damaged main road connecting Village Karsi, it is hereby informed that the road had been excavated for pipe installation and was subsequently filled with soil, causing inconvenience to the public, particularly during rainfall.

The matter has since been addressed, and the damaged portion of the road connecting Village Karsi has been repaired. The road is now restored for public movement.

In view of the action taken and the resolution of the issue, the complaint may be considered resolved and is hereby recommended for closure.

Therefore, it is requested that the online complaint may kindly be **closed**.

The date of completion of our project is 27.03.2027

For GAJA-GAIPL (JV)



Authorized Signatory